



inside ontour

The magazine. As ontour as it gets.

Q1 2026

MISSION: POSSIBLE



2025 in the Spotlight

An eventful year lies behind us. In this edition, we highlight the most important developments.

At a glance:

The year in numbers:

Revenue:

€39.2 million

Total shipments:

72,803

Countries served:

117

New employees:

29

New vehicles:

5

From team photos and special assignments to new vehicles on the road: our pictures tell the story of a dynamic year at ontour.

Logistics meets passion: Our NFL moment

In 2025, we had the opportunity to support NFL Europe logistically at its biggest event. A mission that was not only sporting but also logistically challenging.

Specialists for special transports

A team that moves exceptional cargo with experience, precision, and absolute reliability: even when the task is anything but ordinary.

Reinforcement on the road: Our new vehicles

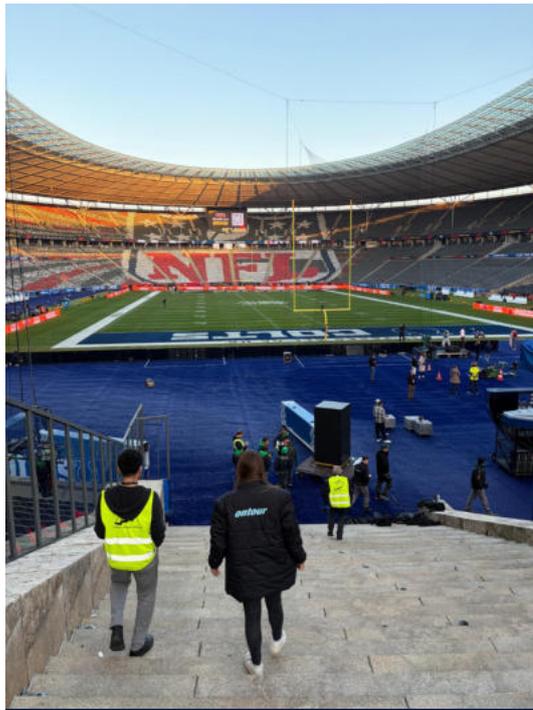
Whether E-Sprinters, new trailers, or specialized vehicles: in 2025 we strategically expanded our fleet to operate even more flexibly and in a more environmentally friendly way.

Welcome to the team: Our new colleagues

We are delighted to welcome all the new colleagues who joined us in 2025 - from drivers and warehouse staff to dispatchers. Together, we are shaping the future of logistics.

The Outlook: What 2026 Will Bring

The year has only just begun, and yet we're already celebrating our first achievements. What else is planned and how things will continue: you'll find it all here.



Review

Special Assignments

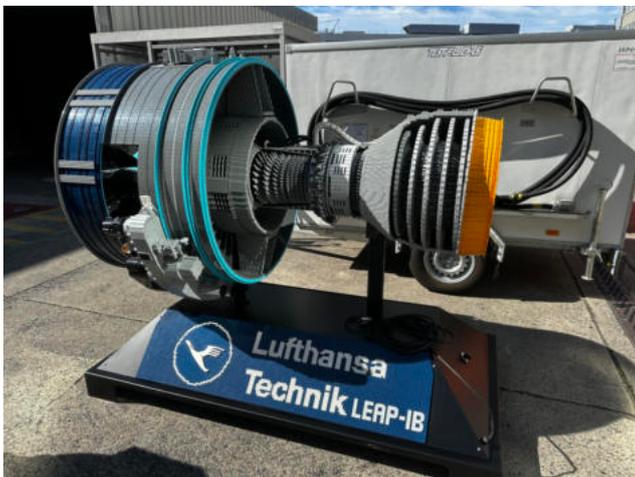
A year full of energy, encounters and special moments: from the NFL organization and exciting challenges in day-to-day operations to impressive special transports – these images show what moved ontour in 2025.



What made this operation so outstanding? It certainly is the comprehensive use of our full logistical strength: airfreight, seafreight, customs clearance, truck transports of all sizes for both short- and long-distance routes, UK transports, manpower on site, maximum flexibility – and a team that works hand in hand. For this event, countless crates were moved, filled with technical equipment and everything the NFL needs to ensure a smooth operation. To make sure every item arrived at the right place at the right time, everyone pulled together – including our colleagues from the office, who provided full support and made a significant contribution to the success. The energy on site and the seamless cooperation between everyone involved made this operation truly special.



At the Berlin Games, we were right in the middle of the action, supporting the NFL with our on-site operations. For our team, it was more than just an assignment – it was a real highlight. Between stadium logistics, shuttle coordination, and precisely timed operations, we were able to demonstrate how reliably and flexibly we perform even under the pressure of a major live event.



Are there plastic parts in the engine? – Yes, this time there are. Our AOG department has successfully completed an extraordinary assignment: transporting a full-scale LEAP-1B engine built entirely out of LEGO. Despite the playful material, the mission demanded the same standards as any real AOG operation – precise handling, secure lashing, and a smooth, time-critical workflow.

Did you know?

We are now on LinkedIn and Instagram, where we share authentic insights into our day-to-day logistics operations.

[linkedin.com/company/ontour-transport-service-gmbh](https://www.linkedin.com/company/ontour-transport-service-gmbh)

[@ontour_transport](https://www.instagram.com/ontour_transport)

For one of Europe's leading fashion jewellery providers, we have been operating as an additional warehouse location since last year. As our customer's existing warehouse in Cologne has reached its capacity limits, we store palletized goods that are delivered and collected in a daily circulation. To support this service in the best possible way, we have made investments at our site:

- A dedicated semi-trailer truck for the daily shuttle service
- New racking systems for additional storage capacity





Vehicles

Our Fleet Is Growing

This year, our fleet has once again been enriched by several new vehicles. Below is a compact overview of the latest additions, their areas of use, and the added value they bring to our daily operations.

Our colleagues in Cologne now have a new tractor unit at their disposal, providing additional capacity and reliability, particularly for the daily circulation routes. In Grefrath, a modern refrigerated trailer expands our capabilities in temperature-controlled logistics and offers greater flexibility for time-critical transports.

In addition, we have put a new Sprinter into operation, supporting fast and reliable processes in our shuttle and express business. The expansion is rounded off by an Opel Vivaro, which takes on a variety of transport tasks in regional operations and provides valuable support to our teams in their daily work.

Together, these vehicles strengthen our locations, increase operational versatility, and ensure that we continue to deliver high-performance and reliable logistics.



With our new Cool Runner thermo truck, we are strengthening our temperature-controlled logistics. The vehicle offers loading dimensions of 13.60 m x 2.42 m x 2.50 m and a payload of up to 22 tonnes. The thermo truck ensures the safe transport of chilled or heated goods – ideal for sensitive cargo and flexible for a wide range of logistics solutions.



Our new electric Mercedes Sprinter marks a clear milestone for modern airport logistics. With its locally emission-free drive, intelligent efficiency and a design tailored to daily shuttle and cargo operations, it combines sustainability with genuine performance.

Thanks to its optimized range, smart charging management and seamless integration into digital fleet control, it remains reliable in operation – from the warehouse to the apron. In this way, a vision of the future becomes an everyday reality: cleaner, quieter and ready for the next steps in sustainable airport logistics.

Have you spotted us at events?

Our VIP shuttle transports vehicles exclusively in enclosed trailers. This means cars travel protected from weather, prying eyes and external influences – discreet, secure and absolutely premium.





New Faces

Our Team Is Growing As Well



Isabell Witzler has been working as Site Manager in Hamburg since October, bringing fresh momentum and extensive expertise in the field of sea freight. She is a knowledgeable and approachable contact for any questions, ideas or suggestions related to ocean freight.

And for the reassurance of all new colleagues: her kickboxing skills are reserved strictly for training and competitions.



Since October, Dennis Molitor has been strengthening our team as Marketing Manager, taking care of everything related to our website, social media channels and visual appearance. From our brand image to clothing and vehicles, and even future events, he ensures that we present ourselves externally in a consistent, modern and recognizable way. With a great passion for communication and a keen eye for detail, he also created this newsletter.

Four of our new trainees – Jacqueline, Dana, Josephin and Yousra – began their apprenticeship as Freight Forwarding and Logistics Services Managers in mid-2025. Antonia joined our administrative departments as a trainee in Office Management. We are very pleased about the energy, motivation and fresh perspectives our trainees bring to the team. Great to have you with us!



F.l.t.r.: Jacqueline Büchel, Dana Rullkötter, Josephin Maier, Yousra El Yazidi and Antonia Lyubanova.



Our AOG services have been among the most reliable – and at the same time most demanding – areas within ontour for many years. When every minute counts, well-coordinated processes, fast response times, flexible vehicle capacities and precise communication ensure that we can offer our customers maximum reliability. To further strengthen this high standard and meet the growing demand even more efficiently, we are very pleased to welcome two new colleagues to our team: Muhammed Hamid Ayoub (pictured) and Daniel Trasca. Both have been supporting our AOG dispatch team since the end of 2025, bringing valuable experience and fresh energy to the team.



UK and Europe operations have been at the heart of our service portfolio for many years. Daily linehaul connections between Frankfurt, Cologne and London, reliable overnight transit times, flexible vehicle capacities and well-coordinated customs handling make this one of the most dynamic and demanding areas within the entire company. In order to further strengthen this high standard and respond even more efficiently to the growing demand, we are very pleased to welcome two new colleagues to our team: Domeniko Ragona (left in the picture) and Matthias Ravens (right in the picture). Both have been supporting our UK dispatch team since December.



The Outlook

2026 Is Just Getting Started



The new year is starting with a strong signal for us: since January, we have been connecting Nuremberg directly with Zaragoza twice a week. This new route not only expands our network but also strengthens our presence on the Iberian Peninsula, and we are very pleased about the positive feedback from our customers and partners.



As already presented on the previous page, Isabell Witzler has taken over the management of our new location in Hamburg. With her strong expertise in international ocean freight and her deep LATAM know-how, we are placing a clear focus on expanding our South America business. The team concentrates on South American markets, efficient ocean freight solutions and strong local partnerships. Especially with a possible Mercosur agreement on the horizon, this region holds enormous potential – both for our customers and for our continued growth.



In 2026, we will place an even stronger focus on expanding our regional expertise. Munich will serve as our central hub for the markets of Slovakia (SK), Slovenia (SLO), Croatia (HR), Serbia (RS), Greece (GR), Hungary (HU), North Macedonia (MK) and Morocco (MAR). With this setup, we are consolidating know-how, market understanding and operational experience in one location to provide our customers with clearer structures, shorter communication paths and reliable points of contact for these regions. These markets are developing dynamically – both economically and logistically – and Munich is the right hub for us to actively support this development. As a result, 2026 will be a year in which we further sharpen our regional presence and strategically expand our position in Southeast Europe and the Maghreb.

Network Meetings

WFN & X2 2026

We had originally planned to attend the upcoming WFN Annual Meeting from 19–21 April 2026 in Muscat, Oman. However, due to the current situation in the Middle East, we will unfortunately not be able to participate this year. Nevertheless, we look forward to seeing many of our partners again soon – whether at one of the upcoming meetings or as part of our ongoing cooperation.



From 27 April to 1 May 2026, we will be attending the major X2 Meeting in Antalya. We look forward to connecting with more than 350 companies from over 130 countries and being part of a community that sets standards worldwide.



We would like to sincerely thank you for your continued attention and interest. To make the next Q2 edition even more aligned with your interests, we would love to hear from you: Which topics should we explore in more depth or add in the future to keep the newsletter as relevant as possible for you?



The Current Situation

Iran & The Middle East



Despite the many positive moments of the past months, we would like to conclude with a serious and very current topic.

The situation in the Strait of Hormuz has escalated dramatically – and the consequences are not only affecting the global energy supply but are also directly impacting the entire logistics and freight forwarding industry. The Strait of Hormuz is one of the most important energy corridors in the world. Around 20% of global crude oil as well as large volumes of LNG pass through this narrow waterway every day. Since Iran has classified the passage as “dangerous” and effectively closed it, maritime traffic has declined sharply. Initial analyses indicate a drop in cargo volumes of up to 80%. For global energy supply, this means that roughly one fifth of the world’s oil and gas flows are currently at risk. The blockade is removing around 20 million barrels of oil per day from the market, which has already led to rising prices and increasing pressure on the energy supply of major economies. LNG shipments are also affected – a critical issue for countries that rely heavily on gas imports. India, for example, has already warned of significant additional costs and production risks should the blockade continue.

For the transport and logistics industry, this development has serious consequences. The massive restrictions are causing freight rates to surge, with prices for crude oil and LNG transport multiplying within just a few days. At the same time, major shipping lines such as Maersk, MSC and Hapag-Lloyd are avoiding the region entirely, leading to rerouting, longer transit times and additional costs.

For our industry, this means in concrete terms:

- Rising energy prices are driving up costs for diesel, heating oil and other fuels.
- Higher transport costs caused by rerouting, delays and additional risk surcharges
- Reduced supply chain reliability as ships and tankers are delayed or forced to take longer alternative
- Elevated insurance premiums due to the increased risk.
- Planning uncertainty for customers, partners and internal capacities.

The situation once again demonstrates how closely energy supply and logistics are interconnected. When a global chokepoint such as the Strait of Hormuz is blocked, it does not only affect major energy importers – it impacts the entire economy, from manufacturers and traders to the logistics industry. Everyone relies on stable prices, predictable transit times and reliable capacities. Even though we hope the situation will ease soon, we must be prepared for continued volatility. The coming weeks will show how quickly alternative routes can be established and whether diplomatic efforts will have an impact.

We sincerely hope that the situation will stabilize soon, both politically and economically, and that international supply chains will become more reliable again. In times like these, it becomes clear once more how important solidarity, transparency and mutual support are. We wish all our partners – especially those in the region – strength, resilience and the necessary safety to get through these challenging times.